

### Guide

I. . Petronect's Portal

**II. Terms and Policies** 

**III. Public Opportunities** 

IV. Membership & Billing

V. Access Fee

**VI. Transaction Fee** 

**VII. Questions** 

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### I. Petronect's Portal - Context of Change

Since it was created, the **Purchasing and Contracting Portal** has undergone several extensions such as registry, payments, scheduling and tracking the delivery, always updating itself to serve the market and to be in accordance with the legal guidelines.

The latest updates were due to Petronect's Portal upgrade, which **increased its compatibility** with different browsers and due to the **implementation of Act 13,303/16** and **Petrobras Bidding and Contracts Regulation**.

The Portal is now broader to handle all new process successfully and **Petronect is adjusting itself to this new context** of continuing changes.

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### I. Petronect's Portal - The Change in the Access Fee

Petronect is adopting a supplier **Pricing Model** that will be applied only for participation in Public Bidding. Thus, those suppliers wishing to participate in the Public Biddings available in our Portal will be directly affected by this change.

**The Access Fee is exclusive for Public Bidding participation**. For other processes such as, Waiver of Bidding (amounts below R\$ 50,000), prequalification and sale of goods does not require the access fee payment.

The Access Fee is valid for one (1) year and the subscription cycle starts from the date of clearing the payment of the bank slip.

**Important:** Public Bidding are the bidding modalities published in the External (or Public) Area of the Petronect's Portal. Such biddings can be find in the external area through the menu "Purchasing and Contracting" / submenu "Public Bidding".

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### I. Petronect's Portal - The Change in the Access Fee



### I. Petronect's Portal - Context of the Change to the Transaction Fee

In May 2019, the Transaction Fee was implemented. This fee will be charged by Petronect and due only by the winner of the contest.

The fee is intended to reimburse part of the costs incurred with information technology resources in relation to the processing of the bidding used by the Bidding Entity that adopted this model.

#### Attention:

- In this first moment the Transaction Fee will not be adopted by all the Bidding Entities that use our Portal.
- The rules and conditions of this collection will be established previously in the respective Notices.

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### I. Petronect's Portal - Context of the Change to the Transaction Fee

The amount of **0.2% over the Contract amount**, limited to the amount of forty-five thousand reais (R\$ 45,000.00), per **instrument contractual agreement to be signed.** 

The payment of the fee must be made prior to signing the Contract, both for domestic and international suppliers. Upon approval of the contracting by Petrobras, the winning supplier will be notified by e-mail of the need to issue the Bank slip through the Petronect Portal.

The ticket will be valid for 10 working days from its issue and its payment must be made in full.

By decision of Petrobras, they will not be subject to charging:

- Bidding values below R\$ 50,000 (fifty thousand reais),
- In cases where the Supplier is classified under the differentiated regime and favored to micro-enterprises and small companies, according to Complementary Law No. 123/2006

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### I. Petronect's Portal – External / Public Area:

In the external area of the Petronect's Portal, through the "Purchasing and Contracting" menu, "Public Bidding – Open for proposals" submenu, will be presented all Public Bidding that the enrollment process is chargeable.

The supplier will have access to all available information in the public area, such as bid's rules, attachment, notes and other clarifications.





### I. Petronect's Portal – External / Public Area:





#### I. Petronect's Portal – External / Public Area:

The user will be advertised on how to proceed to the registration in the desired bid, and must follow the orientation described on the screen (I am NOT registered at Petronect or I am ALREADY registered at Petronect).

In order to be able to participate in a public bidding (e.g.: for the submission of proposals) the user must enter the internal area of the Portal and follow the process that will be presented in this document.

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#### I. Petronect's Portal - Internal Area:

To access the Pricing Model and become a Petronect's Partner is simple. Just follow the next steps:

• Access the internal area of the Portal by using your login and password;



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#### **II. Terms and Policies**

In the first access to the Petronect Portal, after logging into the main page, the screen "Acceptance of terms and policies" will be displayed. Read and accept the documents to follow up on access.

	BR PETROBRAS / Petronect
Terms and Policies	
Dear Customer,	
Please note the following observations:	
Not accepting the adhesion term and ethical conduct term implies in non access to the content of the Petronect Portal;	
<ul> <li>The maintenance of user data is the responsibility of company. Keep them up to date to avoid problems w</li> <li>Learn about training provided by Petronect in menu My Petronect &gt; Training after your login;</li> <li>When uploading files, prefer smaller size formats (ex: ".pdf"), preferably compressed (Ex: ".zip") and with least the statement of the stat</li></ul>	ith participation in processes via Petronect; ss than 5 MB;
I read and I accept the adhesion term	
I read and I accept the ethical conduct term	
Submit	

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#### **II. Terms and Policies**

The "Submit" button will only be available if the user has read and accepted all documents. To access the documents, click on the blue text.

BR PETROBRAS / Petronect
Terms and Policies
Dear Customer,
Please note the following observations:
Not accepting the adhesion term and ethical conduct term implies in non access to the content of the Petronect Portal;
<ul> <li>The maintenance of user data is the responsibility of company. Keep them up to date to avoid problems with participation in processes via Petronect;</li> <li>Learn about training provided by Petronect in menu My Petronect &gt; Training after your login;</li> <li>When uploading files, prefer smaller size formats (ex: ".pdf"), preferably compressed (Ex: ".zip") and with less than 5 MB;</li> </ul>
I read and I accept the adhesion term
✓ I read and I accept the ethical conduct term
Submit

Note: Not accepting the adhesion term, privacy policy and ethical conduct term implies in non access to the content of the Petronect Portal.

#### II. Terms of Use

To consult the new Term of Use after accepting it, the Supplier must access the "Terms" menu, available in the Petronect Portal header, then access the "Terms of Use" link.



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### **III. Public Opportunities**

In the internal area of Petronect's Portal, access **"Electronic Quotes"** > **"Opportunity Board"** to locate a specific Public Opportunity that were previously viewed in the external / public area of the Petronect's Portal and that the user has expressed an interest in participating on.

The lightharpoonup constraints is a Public Opportunity that has restricted access.

To start the signing process and access the opportunity, the user should click on the **Event Number** at the beginning of the row or on the **lock icon**.

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7000165558	Negotiation 6.0	28.06.2018 00:00:00	15.07.2018 00:00:00	No Bid Created Others	n 🕹	
7000165550	Negotiation 7.0	30.06.2018 00:00:00	03.07.2018 00:00:00	No Bid Created Others		

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### **III. Public Opportunities**

After you click on a Public Opportunity document number or the icon a POP-UP will be displayed and you will receive instructions on how to proceed to pay the access fee.

Petronect	Welcome: Vitorio Cruz Aldao 🛛 🛔	nursday, April 4, 2019 🚦 My Account	Trainings Contact Us	Terms Membership & Billing Se	ecurely Log Off
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**Important:** When clicking on the opportunity number in the internal area of the Portal, it will not be possible to verify the information of the opportunity in question, only those associated with the Partner Group can view the information.

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### IV. Membership & Billing

The process of payment of the Access Fee for an international company must be done via Paypal.

To access Paypal, click on the payment button available on Payment History.

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			Invoice		Ð	

### **IV. Membership & Billing**

Clicking on the button for payment of the fee will show a popup with complementary information.

In order to continue with the invoice issuing process, the supplier must agree to the use of your email to send an invoice for payment.

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If the supplier does not agree to grant the use of your email, to issue the invoice, simply click on the "cancel" option.

The process will be stopped and the invoice will not be issued.



### **IV. Membership & Billing**

Will be sent to the email of the first user who clicked the payment button, the Paypal website invoice for payment of the fee.

In the "Payment History" field, the supplier can view the information regarding the invoice number, the date the document was issued, the status of the payment, etc.

About Supplier Reliationship A mouncements Training Contact Us My Account Terms Membership & Billing Integrations          About Supplier Reliationship       Announcements       Training Contact Us       My Account Terms Membership & Billing Integrations         Image: Announcements Terms       Image: Announcements Terms       Image: Announcements Terms       Image: Announcements Terms         Image: Announcements Terms       Image: Announcements Terms       Image: Announcements Terms       Image: Announcements Terms         Image: Announcements Terms       Image: Announcements Terms       Image: Announcements Terms       Image: Announcements Terms         Image: Announcements Terms       Image: Announcements Terms       Image: Announcements Terms       Image: Announcements Terms         Image: Announcements Terms       Image: Announcements Terms       Image: Announcements Terms       Image: Announcements Terms         Image: Announcements Terms       Image: Announcements Terms       Image: Announcements Terms       Image: Announcements Terms         Details of the Plan       Annount Paid for Signature R\$ 1026 /year       Image: Antention: Terms       Terms       Terms       Attention: Terms       Terms       Image: Announcements Term	
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### IV. Membership & Billing

If it is necessary to make a remission of the invoice, the supplier must repeat the process after the expiration date of the document.

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0135	02.04.2019	09.04.2019		Open	5	~

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### **IV. Membership & Billing**

Petronect will make the release for the participation in Public Opportunities available in the Portal, after confirmation of the invoice payment

Once the payment confirmation, all users of the Supplier will be notified by e-mail and may participate in any bidding process involving public opportunities.

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#### V. Access Fee

The charging process to be able to participate in public opportunities will be through the payment of an **"Access Fee".** For this it will be charged **R\$ 812.00** and the payment of this amount must be made, through a bank slip, for each company document number (tax code / CNPJ).

All international suppliers cases, will be treated as an exception and the payment should be done through Paypal process.

After this payment process, the access to all Public Opportunities will be granted to the Supplier, who will be qualified for a period of one (1) year, counting from the date of the compensation of the ticket.

Suppliers who fail to pay will continue having access to all features of Petronect's Portal, but will not be able to participate in Public Opportunities.



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## VI. Transaction Fee

### Internal area display

### **Transaction Fee:**



### VI. Transaction Fee

By clicking on **"Transaction Fee Slip**", it will be given to the supplier the **"Slip"** screen, in which the user will be able to click on PDF icon to do the bank slip issuance.

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On "**Slip**" screen, it will be also possible by the supplier to check the informations of the bank slip number, due date, bid date and payment status. The "**Slip**" is valid for 10 **working days**.

The **slip download** may be done through Petronect Portal **up to its due date**. Expired slips will not be able on system. However, all the slips are ADD (Authorized Direct Debit), that is, they will be available at the supplier's bank to refusal or approval of the payment.



### **VI. Transaction Fee**

Warning:

From 01/22/2021, the transaction fee billing process changed to **Petrobras Finance Management**, which **it is no longer possible to reprint he slips through the Petronect system**. Thus, we recommend that any questions related to slip amount, invoices, due date or reissue the slip desire are checked out to the buyer at the "**Collaboration Room**". In case of the contact to the buyer through the "Collaboration Room" is unavailable, the suppliers must call to Petrobras Finances Sector by using the **0800 728 9001**.

To get a new slip or in case of printing a "PDF" document, suppliers must do it on Banco do Brasil website at Billing Slip Update section, which is available on: <u>https://www63.bb.com.br/portalbb/boleto/boleto/boletos/hc21e,802,3322,10343.bbx.</u>

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### **VII. Questions**

This presented document and other support guide with important information regarding this change process, are already available at Petronect's Portal.

Through the "Help" menu > "Training" submenu > "Short Guides" > "Pricing Model" item







#### **VII. Questions**

The user may also have access to a document with frequently asked questions regarding this change process, through the **Petronect's Portal> "Purchasing and Contracting"** menu > "**Pricing Model**" submenu.



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### VII. Questions

#### FAQ – Frequently Asked Questions:

#### How can I do to pay an expired slip?

The payment may be done through Banco do Brasil bank up to 30 days after the slip due date, followed by fine and interests, according to the attachments available at the opportunity.

After the 30 days deadline, it won't be possible to get a new slip payment or reissue a new onte through Banco do Brasil bank. For this, the suppliers must call to Petrobras Finances Sector by using the **0800 728 9001**.

#### Who can access the bank slip for payment of the transaction fee?

All the company users who have the "quote" role are going to access the slip download through the system, as long as the document has not the payment date expired.

#### I am a foreigner supplier. How can I do to issue an invoice duplicate?

The user should verify with the responsible commitee/group through the Collaboration Room of the opportunity at Petronect or Petrobras Finances Sector by using the **0800 728 9001**.

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AGILITY, CONFORMITY, RESPECT SECURITY AND SIMPLICITY

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